

## **Electrical Field Engineer**

### **Overview:**

Duvine Limited is a designer and manufacturer of specialist industrial power supply solutions for the transport, cathodic protection, petrochemical and telecoms industries.

This position is a new role within our company intended to provide assistance to our in-house test and repair department and strengthen our field support to our customers.

The ideal candidate for this position should possess a good working knowledge of mechanical, electrical and communications equipment, preferably within the power supply industry.

The ideal candidate for this role should possess excellent technical skills, be a good communicator, and pay meticulous attention to detail. They should be able to diagnose and resolve problems, improve efficiency, mitigate risk, encourage business growth, and enhance and sustain relations with our customers.

### **Responsibilities:**

Providing support to the existing service and repair team at our Haverhill facility  
Conducting site survey and maintenance visits mainly within the UK but occasionally abroad  
Running field operations, offering technical support, and troubleshooting on-site issues  
Ensuring on-site efficiency and safety at all times  
Analysing data, monitoring expenditure, and drafting progress reports  
Equipment testing, maintenance and installation  
Mitigating risk, ensuring compliance, and evaluating environmental impact  
Drafting and submitting site reports for in-house usage and customers  
Desirable Requirements:

A full driving licence is essential (clean preferred)  
Enhanced security clearance may be required by some customers/sites  
2 years' of experience in a similar role  
Excellent problem-solving skills backed by solid technical knowledge  
Ability to diagnose problems down to component level  
A versatile and service-oriented mindset  
Good understanding of safety guidelines  
Great communication skills  
Technically competent and computer literate (Word, Excel etc.)  
Strong multitasking abilities  
Analytical and critical thinking skills  
Ability to work under pressure and complete tasks in a timely manner  
A flexible approach to working hours to meet our customer requirements/expectations  
Additional Information:

Normal working hours at our Haverhill Facility are 08.00 to 16.45 (Mon-Thu) and 08.00 to 15.30 (Fri) with 30 minutes for lunch. These hours may vary for site visits dependent upon the customers' requirements.

28 days annual holiday (including public holidays) rising to 33 days after 5 years.

Job Types: Full-time, Permanent

Salary: Depending on experience

Benefits:

Company pension

Schedule:

Monday to Friday

Ability to commute/relocate:

Haverhill: reliably commute or plan to relocate before starting work (required)

Work Location: In person